

North Hennepin Community College

Policy/Procedure Information

Number: 2.9.1

Name: Satisfactory Academic Progress Procedure

Author: Policy Committee

Custodian: Policy Committee

Effective Date: August 22, 2016

Next Review Date: AY2021-2022

Regulatory Authority:

- MnSCU Board Policy 2.9
 - <http://www.mnscu.edu/board/policy/209.html>
- Federal Regulation 668.34
 - <http://www.gpo.gov/fdsys/pkg/FR-2010-10-29/pdf/2010-26531.pdf> (page 66953)

Part 1. Qualitative Measure of Progress - Grade Point Average (GPA)

Academic progress is monitored beginning with the first registered credit. All students are required to maintain a minimum cumulative GPA of 2.00. The GPA calculation includes grades of A, HA, B, HB, C, D, F, and FN.

Part 2. Quantitative Measure of Progress - Completion Rate and Maximum Time Frame

Subpart A. Completion Rate

Academic progress is monitored beginning with the first registered credit. All students are required to maintain a minimum cumulative Completion Rate of 67%. The cumulative Completion Rate is calculated by dividing the cumulative completed credits by the cumulative attempted credits. The Completion Rate also includes credits accepted in transfer and applied to the student's degree/certificate.

Subpart B. Quantitative Measure of Progress - Maximum Time Frame

All students are expected to complete their degree/certificate within an acceptable period of time. The maximum time frame for financial aid recipients is 150% of the published credit length of the program. Students pursuing a double major or a second degree are eligible to receive financial aid until their cumulative registered credits equal 150% of the required number of credits for their dual or second program. The calculation includes courses attempted whether or not the individual received financial aid for the course and includes credits accepted in transfer from other colleges. Financial aid recipients may continue to receive aid through their cumulative registered credits that equal 150% of the required number of credits needed to complete their degree/certificate at NHCC.

Part 3. Evaluation Period

Satisfactory academic progress is evaluated at the end of each term (fall, spring, and summer) for any student registered during the term.

Part 4. Failure to Meet Standards

Subpart A. Warning

Students who do not meet either the GPA or Completion Rate standards are placed on warning. Students on warning are allowed to register and receive financial aid for one evaluation period. At the next evaluation, students on warning who meet both the cumulative GPA and Completion Rate standards return to good standing.

Subpart B. Suspension

After satisfactory academic progress is evaluated again, students on warning who do not meet either the cumulative GPA or Completion Rate standards are placed on suspension. Suspended students are unable to register and/or receive financial aid until an appeal is approved or academic progress standards are met.

Subpart C. Suspension due to Maximum Time Frame

Students who do not meet the Maximum Time Frame standard are immediately suspended from financial aid eligibility. In addition, financial aid eligibility is immediately suspended when it is determined it would be impossible for a student to meet the cumulative GPA or Completion Rate requirements within the Maximum Time Frame length. Students suspended due only to Maximum Time Frame may register but are unable to receive financial aid.

Subpart D. Suspension due to Extraordinary Circumstances

Students may be immediately suspended from registration and financial aid due to extraordinary circumstances, such as a student who was previously suspended at NHCC or prior institutions and whose academic performance falls below acceptable standards during a subsequent term, a student who registers for but does not earn any credits for two consecutive terms, or a student who demonstrates an attendance pattern that abuses the receipt of financial aid either at NHCC or prior institutions.

Part 5. Appeals and Probation

Subpart A. Appeals

Students have the right to appeal their suspension based on unusual or extenuating circumstances, including, but not limited to military deployment, death of a relative, or extended illness, hospitalization, or injury of the student.

- Appeals must be submitted in writing using the *Academic and Financial Aid Suspension Appeal Form*.
- Appeals must be submitted by the appeal deadline.
- Appeals must include both an explanation of extenuating circumstances that were out of the student's control, involuntary, or unforeseen, that prevented the student from making progress. In addition, the appeal must include a statement of what has changed that will allow the student to make progress. In most cases, supporting documentation is required.
- Academic appeals are considered by Advising; financial aid appeals are considered by Financial Aid. Denied appeals may be resubmitted for consideration by an Appeals Committee.

- Students whose appeals are denied by the Appeals Committee have the right to appeal to the Chief Student Affairs Officer. The decision of the Chief Student Affairs Officer is final and binding.
- Appeals may be approved if it is determined that a student would be able to meet cumulative progress standards at the next evaluation.
- Appeals may also be approved if it is determined that a student would be able to complete his/her program of study by following an academic plan that requires progress standards of at least a 2.5 GPA and a 75% Completion Rate during the term.

Subpart B. Probation

Students whose appeals are approved are placed on probation for one evaluation period under an approved academic plan. Students on probation are allowed to register and receive financial aid. At the next evaluation:

- A student who has met the cumulative progress standards shall return to good standing.
- A student who has not met cumulative progress standards but has met the term progress standards of a 2.5 GPA and a 75% Completion Rate as specified within the academic plan shall continue on probation.
- A student who has met neither the cumulative progress standards nor the term progress standards shall be placed on suspension.

Part 6. Notification of Status and Appeal Results

Subpart A. Status Notification

Students are notified in writing when the evaluation of satisfactory academic progress results in warning, suspension, or probation. Notice includes the conditions of the current status and the conditions necessary to retain or regain eligibility for registration and financial aid. Notice of suspension also includes the right and the process necessary to appeal suspension.

Subpart B. Appeal Results

Students are notified in writing of the result of any appeal. Approved appeals include the conditions under which an appeal is approved and the conditions necessary to retain eligibility for registration and financial aid. Denied appeals include the reason for the denial and the process to appeal the denial.

Part 7. Reinstatement

Academic reinstatement may be separate from financial aid reinstatement. It is possible to regain eligibility to register for classes but not regain eligibility for financial aid. Neither a period of absence from college nor paying for classes out-of-pocket is sufficient to regain eligibility. Students on suspension may regain eligibility to register and/or receive financial aid only through an approved appeal. Students return to good standing only after achieving a cumulative GPA of 2.0 and a cumulative Completion Rate of 67%.

Part 8. Treatment of Grades

1. Grade Point Average (GPA) Calculation: Courses with a letter grade of A, B, C, D, or F (including honor grades of HA and HB) are included in the GPA calculation.
2. Completion Rate Calculation: Courses with a letter grade of A, B, C, D, or P (including honor grades of HA and HB) are included in the Completion Rate calculation as credits successfully completed. Courses with a letter grade of F, FN, I, NC, W, or Z (in progress/unreported) are

included in the Completion Rate calculation as credits attempted but not successfully completed.

3. Audit (AU): Audited courses are not funded by financial aid and are excluded from GPA and Completion Rate calculations.
4. Failure for Non-Attendance (FN): A letter grade of FN may be assigned at the discretion of the instructor when a student has never attended or is no longer attending or completing class assignments. The grade of FN is included in both the GPA calculation and the Completion Rate calculation.
5. Incomplete (I): A letter grade of I may be assigned at the discretion of the instructor when a student has completed most of the course work at a passing level, cannot complete the remaining work on schedule because of illness or other unusual circumstance, and has requested an incomplete. A grade of I is a temporary grade and will automatically become an F grade (or NC in the case of courses numbered below 1000) at the end of the next semester (not including summer session) if the required course work is not completed. A grade of I is not included in the GPA calculation but is included in the Completion Rate calculation.
6. Academic Amnesty: Credits for which a student has been granted academic amnesty are excluded from academic progress calculations but are included in financial aid progress calculations. The full Academic Amnesty policy is online at www.nhcc.edu/policies.
7. Consortium Credits: Consortium credits are included only in financial aid progress calculations.
8. Developmental Credits: Developmental credits (courses below the 1000 level) are included in GPA and Completion Rate calculations. Students may receive financial aid for developmental credits up to a maximum of 30 credit hours (excluding ESOL). Up to 30 developmental credits are excluded from the Maximum Time Frame calculation.
9. ESOL Credits: ESOL credits are included in all in GPA and Completion Rate calculations.
10. Repeated Credits: Students may repeat a course to review course material or improve a grade. Students may not receive financial aid for more than one repetition of a previously earned credit course. All grades of repeated courses remain on the transcript. Only the highest grade recorded is included in the GPA calculation. Repeated credits are also included in the cumulative Completion Rate and Maximum Time Frame calculations.
11. Transfer Credits: Transfer credits accepted and applied toward the student's degree are excluded in the GPA calculation, but included in the Completion Rate calculation and in the Maximum Time Frame calculation.
12. Withdraw: A status of W is recorded when a student officially withdraws from a course after the add/drop period and before the withdraw deadline. A grade of W is not included in the GPA calculation but is included in the Completion Rate calculation.
13. Change of Major: A change of major does not remove credits attempted or grades earned during previous majors for the student. Similarly, if the student completes a degree at NHCC and begins work on a subsequent degree at NHCC, the credits attempted and grades earned from the previous degree(s) remain part of the calculation for SAP for the subsequent degree.

Review Action	Date(s)
Campus Community Review Period	March 14-25, 2016
Shared Governance Council Review	May 4, 2016
Labor/Management Meetings Review	April 11-16, 2018
Student Senate Review	April 14, 2016
President Approval	May 9, 2016
Campus Community Dissemination	May 17, 2016

History

- Revised: 01-31-2011
- Revised: 10-08-2008
- Revised: 12-04-2007
- Adopted: 12-16-2005
- Expedited process: summer 2015. In the procedure, added grade of FN under Part 1. Add additional language under Part 5, Subpart B, 2nd bullet.
- Revised 12-21-15 to change probation completion percentage from 100% to 75%.
- Revised February 2016 due to Federal requirement changes. Part 2B and Part 8.13.